

LIMITED PRODUCT WARRANTY:

All products sold by Stanpro (Standard Products Inc.) will be free of defects in material and workmanship under normal use and service at the time of shipment from Stanpro (Standard Products Inc.). If found to be defective by Stanpro (Standard Products Inc.), we will repair or replace the non-conforming part or replace the entire product. Replacement is done at the discretion of Stanpro (Standard Products Inc.). Returns MUST have the Stanpro (Standard Products Inc.) assigned RMA number clearly marked on the carton.

The offer to repair or replace non-conforming products under warranty does not cover defects caused by improper use or installation, or by the buyer's attempts to use products beyond their mechanical, thermal, or electrical capacity. Notice of a defective product must be provided to Stanpro (Standard Products Inc.) in writing immediately upon discovery of the defect, but in no event after the time shown below has elapsed after shipment by Stanpro (Standard Products Inc.).

- **Emergency Lighting**
 - **LED Exit Signs and Sign component of Combos: 5 years**
 - **LED Remote Heads: Limited Lifetime Warranty***
 - **All Other Remote Heads: 1 year**
 - **Battery Packs:**
 - **Charger board and hardware (applies to Batteries and Combos): 1 year complete**
 - **SLC-MIV Mini Inverters: 1 year complete**
 - **Battery within Stanpro unit: 10 years (1 year complete & 9 years pro-rata) ****

* Our limited lifetime warranty assures that the product will remain free from material, workmanship, or performance defects throughout its entire lifespan, totaling 50 000 hours.

** Pro-rated battery calculation table

Battery warranty period calculation table									
Year 1 from date of purchase	Year 2 from date of purchase	Year 3 from date of purchase	Year 4 from date of purchase	Year 5 from date of purchase	Year 6 from date of purchase	Year 7 from date of purchase	Year 8 from date of purchase	Year 9 from date of purchase	Year 10 from date of purchase
0%	11%	22%	33%	44%	55%	66%	77%	88%	99%

This warranty offers coverage percentages over a span of 10 years from the date of invoice and original price quoted. Each percentage represents the portion for which the customer bears responsibility during the warranty term. Stanpro will cover the remaining percentage.